

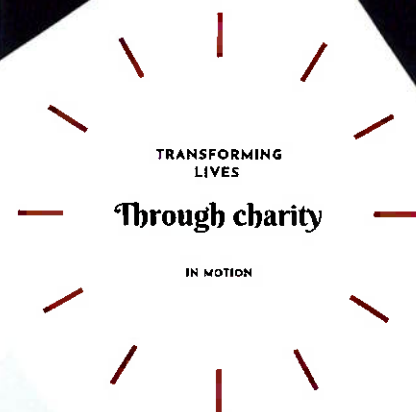
RAPHUTI AGM REPORT



NPO 234-346



MISSION



A
**HUNGER
FREE**
SOUTH AFRICA

VISION

OUR FOCUS AREAS



OUR VALUES

1. Justice

- Impartiality and unbiasedness are at the centre of all we do.

2. Excellence

- We strive for excellence in all we do as ambassadors of Jesus Christ.

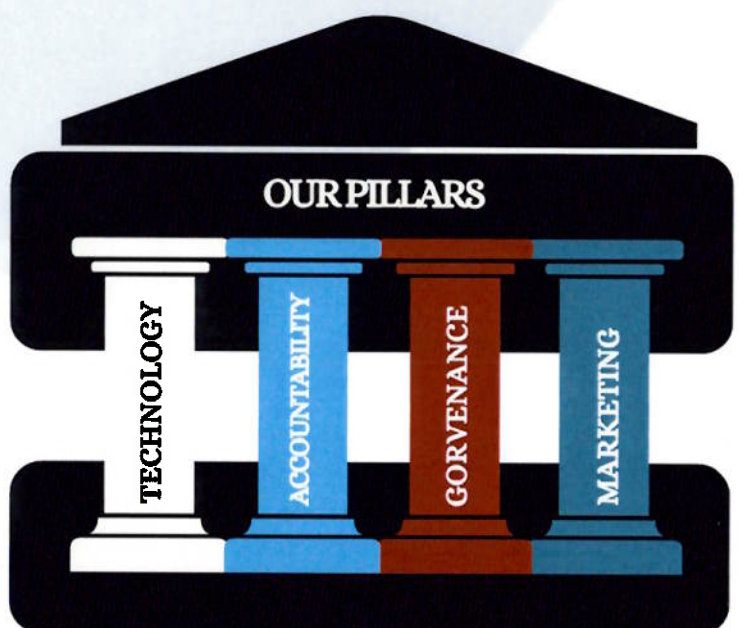
3. Love

- Love As God is Love, everything we do is done in Love to His Glory.

4. Spirituality

- We strive for reformation which "aims to recover the original shape of man - the image of God".

OUR PILLARS





CHAIRPERSON'S REMARKS



THE GUIDANCE OF GOD

As we gather for the 2025 Annual General Meeting, we do so with gratitude for the journey that Raphuti Meals on Wheels Community Services has walked under the guidance of God and through the strength of community partnerships. This year has reminded us of the resilience and compassion that define our mission, serving humanity with love and dignity.

The humanitarian space continues to face immense challenges. Rising living costs, persistent unemployment, and growing food insecurity have deepened the struggles of many families. Yet, our commitment to providing meals, comfort, and hope has never wavered. Through the dedication of our volunteers, staff, and partners, we have continued to be a beacon of care and stability in Raphuti Village and surrounding communities.

The agricultural landscape, which is vital to our food security and sustainability goals, has faced difficulties due to erratic rainfall, high input costs, and limited access to markets. In Limpopo, these factors have placed strain on small-scale farmers and community food gardens, the very lifelines of rural resilience. Nevertheless, our partnerships and training initiatives continue to promote sustainable agriculture, empowering families to grow their own food and reduce dependency.

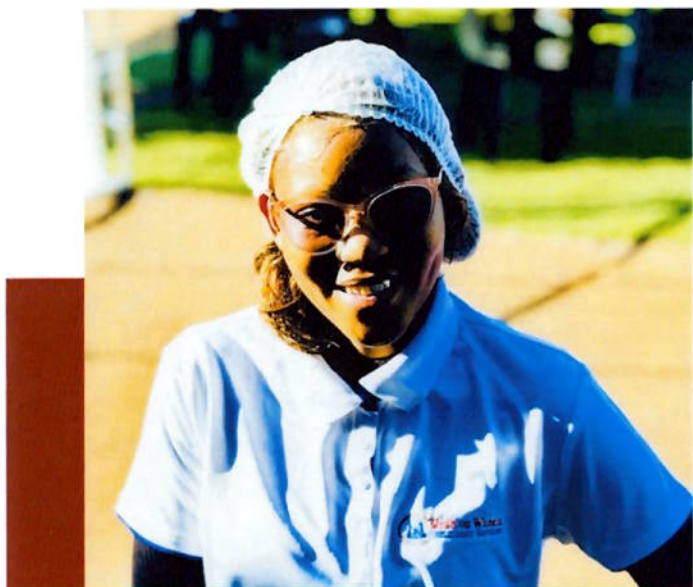
In Limpopo, our operations have revealed both the depth of need and the strength of community. Despite limited infrastructure and resources, the spirit of Ubuntu continues to thrive. We have witnessed communities uniting to feed the elderly, support the youth, and extend a helping hand to those in distress. This unity is a powerful reminder that the work of Meals on Wheels is not merely about food, it is about restoring hope and humanity.

While challenges remain, including logistical constraints, financial limitations, and operational pressures, we remain optimistic. Each obstacle presents an opportunity for growth, and each success reinforces our mission. As we look to 2026, our focus will be on strengthening community partnerships, improving efficiency, and expanding the reach of our programmes across the province.

On behalf of the Board and management, I extend heartfelt appreciation to every volunteer, donor, and partner who continues to believe in this cause. Your support fuels the impact we make daily. May we continue to move forward together, in service, in faith, and in hope.

Boichwarelo Mashishi
Chairperson of the Board

MANAGER'S REPORT



Executive Summary and Context

Raphuti Meals on Wheels Community Services (MOWCS) is pleased to present its Annual General Meeting Report for the financial year ending February 2025. Established in 2019, the organisation is now in its sixth year of dedicated operation, serving the Raphuti Village, situated within the Thabazimbi Local Municipality in the Limpopo Province. Raphuti MOWCS operates as an essential affiliate of the National MOWCS TOC and benefits from the committed, full financial support of The Mamba Cement Company, whose partnership is fundamental to our continued success.

Socio-Economic Context

The need for our services remains acute. National poverty statistics in South Africa reflect a persistent crisis, with a significant proportion of the population living below the poverty line. In the Limpopo Province, where rural communities face distinct economic and developmental challenges, these rates are often exacerbated. Within the Thabazimbi Municipality, the intersection of limited employment opportunities and reliance on social grants highlights the severe food insecurity and deprivation faced by many residents, underscoring the vital nature of the humanitarian work undertaken by Raphuti MOWCS.

1. Organisational Mandate:

Raphuti MOWCS is guided by a clear strategic framework: Our operational mandate is centred on a dual approach to community upliftment: **Food Security and Poverty Alleviation.**

Core Objectives:

- **Food Security:** To eliminate daily hunger through the consistent provision of freshly prepared, nutritious, and balanced meals to vulnerable community members.
- **Poverty Alleviation:** To foster long-term socio-economic resilience through skills empowerment, capacity building, and holistic beneficiary development programmes aimed at creating sustainable livelihood pathways.

MOWCS Operational Model Integration: The Meals on Wheels Community Services operational model is nationally recognised for its efficiency in leveraging centralised cooking facilities for decentralised distribution. Raphuti MOWCS seamlessly plugs into this model by operating a central kitchen facility in Raphuti Village. Here,

trained staff manage inventory, meal preparation, and packaging under strict hygiene standards. Meals are then transported via the dedicated vehicle to various distribution points or directly to home-bound beneficiaries, ensuring the elderly, disabled, and children receive their daily nutrition promptly.

2. Program Impact and Beneficiary Composition

In **2025**, the organisation successfully provided vital nourishment to a substantial beneficiary base, maintaining a rigorous feeding schedule from Monday to Friday.

Beneficiary Breakdown and Impact: The organisation serves **360 community-based beneficiaries** and **60 beneficiaries** from the nearby Tshepong ECD Centre, totalling **420 individuals** fed daily. This consistent provision of meals significantly mitigates the daily burden of hunger and allows scarce household resources to be allocated to other basic needs, such as school fees or clothing. For children, the direct impact is improved concentration and cognitive development, particularly evident at the Tshepong ECD Centre. For seniors and people living with disabilities, it ensures access to essential nutrition that they may be physically or financially unable to secure themselves.

The beneficiaries serviced by Raphuti MOWCS are diverse and include:

- Senior Citizens
- People Living with Disabilities
- Unemployed Adults
- Unemployed Youth
- Children
- Individuals and families with little to no income living below the national, provincial, and municipal poverty lines.



3. Nutritional Excellence and Meal Composition

Our commitment to health is reflected in the stringent composition of our meals, which are carefully balanced to include **starch, protein, and a variety of vegetables (green, red, and yellow)**. The menus are not self-determined; they are rigorously vetted and approved annually by professional dieticians from the National MOWCS organisation, guaranteeing optimal nutritional intake.

Targeted Nutritional Focus:

- **General Beneficiaries:** Meals provide energy (starch), muscle repair (protein), and essential vitamins (vegetables) to promote overall health and immunity.

Senior Citizens & PWDs:

- Meals are often tailored to be softer or easier to chew/digest, focusing on high-density nutrients critical for managing chronic health conditions.

Children & ECD Centre:

- The menu prioritises growth and development, ensuring sufficient protein and iron intake, often favouring nutrient-rich legumes and lean proteins.

4. Sustainability and Skills Development Initiatives

Resurrection of the Agri Tunnel Project In a significant step towards self-sustainability and skills transfer, the Agri Tunnel Project was successfully resurrected and consolidated. The smaller tunnel (20m x 5m), previously located at the defunct local clinic, was relocated to the premises of **Naletsana Combined School** and joined with the existing, larger tunnel (30m x 10m). All associated irrigation systems were fully refurbished, positioning the project for active production.

We extend profound gratitude to the Naletsana Combined School for affording Raphuti MOWCS land within its premises to house this vital project.

The objectives of the revitalised Agri Tunnel Project are multi-faceted:

- **Internal Food Production:** To supplement the MOWCS kitchen supply with fresh, organic produce, reducing procurement costs.
- **Agri Skills Transfer:** To offer practical, marketable skills in modern agricultural techniques to community members.
- **Income Generation:** To sell surplus produce to the wider community, generating a modest income stream for the organisation.

The primary beneficiaries of this project are the **700 school learners** at Naletsana and the **420 MOWCS Kitchen beneficiaries**, who will receive fresher, locally grown ingredients. The organisation is fully committed to ensuring the objectives are met through dedicated management and training oversight.

Skills Development Participation Challenge: A persistent challenge is the low enrolment and participation rate in the Agri Skills Empowerment programme and other life skills initiatives offered. While we provide the opportunity, we must motivate the community to embrace these programmes, as skills empowerment is the indispensable key to moving beyond immediate food security and achieving genuine, long-term poverty alleviation.



5. Stakeholder Engagement and Collaborative Success

Mandela Day Event (18 July 2024): The annual Mandela Day event was a resounding success and a powerful demonstration of corporate social investment. Staff from **The Mamba Cement Company** joined the Raphuti MOWCS Team in preparing and serving **750 nutritious meals**. The Mamba Cement Company further enhanced the impact through substantial donations of branded T-shirts, gowns, blankets, and used clothing to the beneficiaries. The impact of this day extended far beyond the immediate meal; it delivered dignity, warmth, and tangible evidence of care to our most vulnerable members.



Community Engagement (January 2025): In January 2025, Raphuti MOWCS proactively engaged with the community and local leadership. This constructive dialogue yielded valuable, direct feedback that is being integrated into the organisation's planning, leading to improvements in operational efficiency and service delivery for the benefit of all beneficiaries.



6. Governance and Operational Team

Staff Composition and Efficiency: The day-to-day excellence of Raphuti MOWCS is maintained by a small but dedicated team:

ROLE	COUNT	CORE FUNCTIONS
Operations Manager	1	Strategic planning, compliance, financial oversight, stakeholder liaison.
Cooks	3	Meal preparation, inventory management, kitchen hygiene and quality control.
Driver	1	Meal distribution, vehicle maintenance checks, timely delivery to all points.
Security Guards	2	Premises security, asset protection, and safety for staff and visitors.
General Worker	1	Cleaning, logistics support, and general upkeep of the facility.

This lean team ensures the efficient execution of all operational activities, directly linking resource input to meal output.

Organisational Governance: Raphuti MOWCS operates under a strict governance framework overseen by an active and strategic Board of Directors. The Board's primary objective is to ensure transparency, financial prudence, and strategic alignment with the needs of the community and the mission of MOWCS.

The Board composition ensures balanced representation and robust strategic oversight:

- 2 x MOWCS Representatives
- 2 x The Mamba Cement Company Representatives (Funder oversight)
- 2 x Community Representatives
- 1 x Operations Manager

This diverse composition is critical for achieving strategic oversight, aligning funder expectations with grassroots community needs, and ensuring all operational decisions reflect the highest standards of accountability.

5. Stakeholder Engagement and Collaborative Success

7. Programmatic Adjustments and Funding Integrity Cancellation of the December Food Parcel

Program: Effective December 2024, the organisation will discontinue the December Food Parcel Program. This difficult decision was necessitated by instances in previous years where food parcels were found to be sold by beneficiaries, undermining the very goal of the programme. Such behaviour not only diverts essential resources but also poses a significant risk to the organisation's funding integrity, as it suggests non-compliance or misuse of donor funds.

Raphuti MOWCS reaffirms its commitment to ensuring all beneficiaries are cared for during the holiday period. Following the precedent set last year, the organisation will commit resources to provide **cooked meals** to beneficiaries throughout the month of December, thereby ensuring consistent nutrition while preventing resource misuse.



8. Key Operational Challenges

Raphuti MOWCS faces significant operational and compliance hurdles that require strategic intervention:

- 1. Ageing Vehicle:** The current delivery vehicle is now ageing, resulting in increasingly frequent and lengthy breakdowns. This leads to high maintenance costs and, critically, risks interrupting the daily meal delivery schedule.
- 2. Overcrowding and Compliance Risk:** The organisation currently operates from a community hall. The community's generous decision to allow other critical services—including the Local Clinic, SASSA, Political Parties, and the Tribal Council—to also utilise the hall has led to severe overcrowding. This constant mixed usage poses a demonstrable **compliance and health and safety risk** to our food preparation operations. We urgently appeal to the community and its leaders to assist Raphuti MOWCS in obtaining a vacant, dedicated site within the village. This land would allow the organisation, with the assistance of its funder and other potential sponsors, to build a compliant, multi-purpose centre that benefits the entire community, ensuring both safety and long-term service sustainability.

9. Acknowledgment and Appreciation

The success of Raphuti MOWCS is fundamentally dependent on the unwavering support and commitment of its many stakeholders.

We extend our deepest appreciation to:

- **The Mamba Cement Company:** For their unwavering, full financial commitment, which is the bedrock of our operations and impact.
- **MOWCS TOC:** For providing essential affiliation, governance standards, and professional dietician support that ensures the quality of our service.
- **The Board Members:** For their invaluable strategic oversight, governance, and dedication of time and expertise.
- **The Staff:** The Manager, Cooks, Driver, Security Guards, and General Worker, whose daily diligence, tireless effort, and commitment to the beneficiaries are the engine of this organisation.
- **The Community and its Leaders:** For their ongoing support, participation in engagements, and understanding of the challenges we face.
- **Naletsana Combined School:** For their generosity in providing land for the vital Agri Tunnel Project.
- **Tshepong ECD Centre:** For the successful partnership in ensuring the nutritional well-being of the youngest members of our community.

We look forward to another year of shared success and continued collaboration in the service of Raphuti Village.



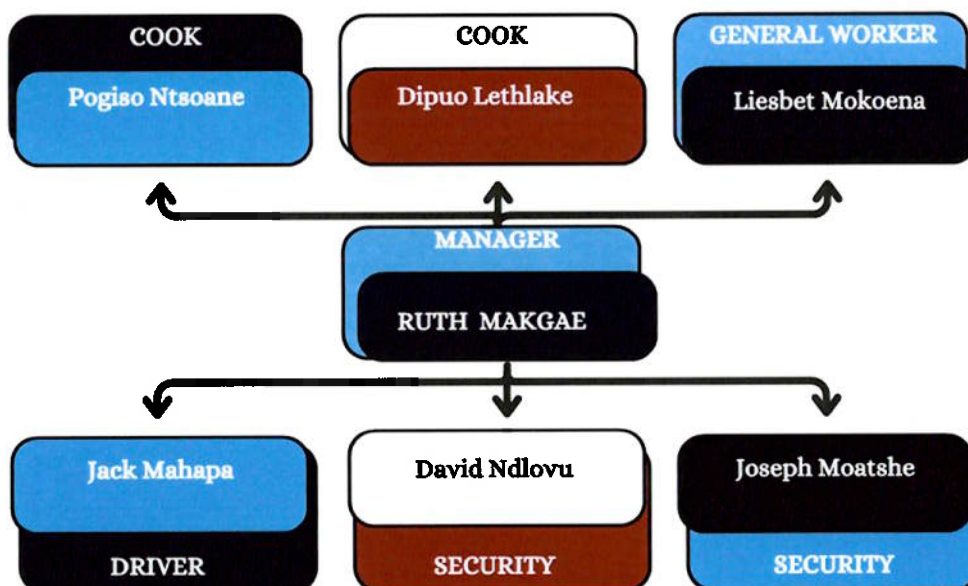
Raphuti Meals on Wheels
Statistics

RAPHUTI MOWCS BENEFICIARIES

1. Senior Citizen	69
2. Unemployed Adults	88
3. People Living with Disabilities	28
4. Unemployed Youth	27
5. School Children	150
6. Tshepong EQD	60



STAFF ORGANOGRAM





STAFF ORGANOGRAM

DATA INFOGRAPHIC

